

EDUCATION, TRAINING AND DEVELOPMENT

| WORKSHOP | DURATION | COST | JAN | FEB | MAR | APRIL | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC |
|--|----------|----------------------|-------|--------------------|------------|-------|------|------------|---------------------|-------|-------|--------------|-------|-----|
| Introduction to Outcomes-Based Education (Now Online) | 1 | R1 815 (R1 815) | 17 | - | 8 | - | 9 | - | 12 | - | 26 | - | 15 | - |
| Assessor (Now Online) | 4 | R6 441 (R6 441) | 17-20 | - | 7-10 | - | 9-12 | 6-9 | 11-14 | 22-25 | 26-29 | 17-20 | 14-17 | - |
| Facilitate Learning (Now Online) | 3 | R5 929 (R5 929) | - | 6-8 | - | 4-6 | - | 7-9 | - | 16-18 | - | 10-12 | - | 6-8 |
| Introduction to Online Learning Methodologies | 1 | R1 815 (R1 815) | - | 8 | - | 7 | - | 9 | - | 18 | - | 12 | - | 8 |
| Moderator (Now Online) | 2 | R4 925 (R4 925) | - | 22-23 | - | 11-12 | - | 29-30 | - | 24-25 | - | 26-27 | - | 5-6 |
| Skills Development Facilitator (Now Online) | 3 | R8 052 (R8 052) | - | - | 2-3, 28 | - | - | 1-2, 22 | - | - | - | 11-12, 25 | - | - |
| Design & Development of Learning Programmes (Now Online) | 5 | R6 222 (R6 222) | - | 2, 7, 20- 21 | 15 | - | - | - | 5, 13, 27- 28 | 7 | - | - | - | - |
| Assessment Tool Design (Now Online) | 2 | R4 925 (R4 925) | - | - | 24-25 | - | - | - | - | 4-5 | - | - | 29-30 | - |
| Qualification: National Certificate in ODETDP (Now Online) | 1 Year | R25 721 (R25 721) | - | 11 | - | - | - | - | - | 12 | - | - | - | - |
| Qualification: National Diploma in ODETDP (Now Online) | 1 Year | R32 210 (R32 210) | - | 11 | - | - | - | - | - | 12 | - | - | - | - |

Kindly note: all costs are quoted exclusive of VAT.

For more information or to make a booking please [contact us](#).

There is a **minimum and maximum number** of delegates that would be accommodated to proceed with a workshop.

PUBLIC COURSE TRAINING CALENDAR

National
2023

CONTACT CENTRE PROGRAMMES

| WORKSHOP | DURATION | COST | JAN | FEB | MAR | APRIL | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC |
|---|----------|----------------------|-----|-----|-----|-------|-----|------|------|-----|------|-----|-----|-----|
| Qualification: FETC Contact Centre Operations (Now Online) | 1 Year | R27 500 (R27 500) | - | - | - | - | - | 3 | - | - | - | - | 18 | - |
| Qualification: National Diploma in Contact Centre Management (Now Online) | 2 Year | R42 350 (R42 350) | - | - | 11 | - | - | - | - | - | 16 | - | - | - |

LEADERSHIP DEVELOPMENT PROGRAMMES

| WORKSHOP | DURATION | COST | JAN | FEB | MAR | APRIL | MAY | JUNE | JULY | AUG | SEPT | OCT | NOV | DEC |
|---|----------|----------------------|-------|-------|------|-------|-------|-------|-------|-------|-------|-------|------|-----|
| Qualification: Management (Level 3) (Now Online) | 1 Year | R21 780 (R21 780) | - | - | - | - | 6 | - | - | 5 | - | - | - | - |
| Qualification: Management (Level 4) (Now Online) | 1 Year | R27 225 (R24 750) | - | - | - | - | 13 | - | - | 26 | - | - | - | - |
| LP1 Planning as a Management Function (Level 4) (Now Online) | 4 | R6 770 (R6 770) | 16-19 | - | - | 17-20 | - | - | - | 14-17 | - | - | - | - |
| LP2 Organizing as a Management Function (Level 4) (Now Online) | 4 | R6 770 (R6 770) | - | 13-16 | - | - | 15-18 | - | - | - | 12-15 | - | - | - |
| LP3 Leading as a Management Function (Level 4) (Now Online) | 4 | R6 770 (R6 770) | - | - | 8-11 | - | - | 20-23 | - | - | - | 17-20 | - | - |
| LP4 Controlling as a Management Function (Level 4) (Now Online) | 4 | R6 770 (R6 770) | - | - | - | 5-8 | - | - | 11-14 | - | - | - | 7-10 | - |

Kindly note: all costs are quoted exclusive of VAT.

For more information or to make a booking please [contact us](#).

There is a **minimum and maximum number** of delegates that would be accommodated to proceed with a workshop.